

Quality Policy

Kleanline strives to be the best provider of cleaning services in the country.

Everyone in Kleanline is accountable for fully satisfying our customers, and where applicable their customers, by meeting or exceeding their needs and expectations. Our goal is 100% customer satisfaction 100% of the time.

Only by providing an outstanding service quality will Kleanline achieve our aims of long-term profitability and sustained improvement.

Our Quality policy is defined and driven by the following principles:

- Creating a mutually profitable relationship with our customers through understanding their needs and the needs of their customers.
- Complying with all statutory and regulatory requirements.
- Striving to continually improve, through customer surveys, adherence to best practices and implementation of clearly measurable processes.
- Develop staff competency, empowerment and accountability through training and specific development programs.
- Continually improving our processes via our QMS.
- Spreading our QMS practices throughout our supply chain.
- Show strong support for the conservation of the physical environment and for the communities in which we operate.
- Show strong management involvement and commitment.

Signature

.....*G. Sutton*.....

Graham Sutton

Company Director

Date

.....*Aug 2020*.....

Environmental Policy

The Company's commitment to environmental responsibility is an integral part of its business philosophy. This commitment is focused in the following areas;

- Responsible stewardship of natural resources.
- Efficient energy use.
- Minimization and utilization of waste.
- Prevention of pollution with appropriate, practical and proven technology.
- Protection of the Health and safety of employees, customers and the communities in which it operates.

Primary accountability for environmental performance rests with the directors but all employees share responsibility for fulfilling the company's environmental philosophy by:

- Employing practices which nurture and protect healthy and productive forests while enhancing air, water, wild-life and other public values.
- Reducing dependence upon non-renewable fossil fuel and purchased electricity, by pursuing energy conservation and use of self-generated and waste fuels.
- Reusing and recycling materials and converting other waste to energy.
- Complying with legislative and regulatory requirements.
- Continuing technical review of our environmental performance.
- Participating in discussions, at all levels, over the relevant range of environmental issues.
- Openly and honestly communicating on environmental issues; with employees, customers, public officials, suppliers and communities, using the best information available and stressing the company's commitment to environmental responsibility.
- Building appropriate collaborative programs with other interested parties.

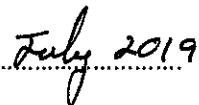
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